

CODE of CONDUCT
of the
Gordon Head Lawn Bowling Club
(referred to in this Code as GHLBC or the Club)

Purpose

1. This Code of Conduct sets out the standards of behaviour to be adhered to by all Club members, guests, volunteers, coaches, officials, and visitors to the Club. It aims to ensure a safe, respectful, inclusive and enjoyable environment for everyone involved in lawn bowling and croquet at the Club and in other Club activities or events.

General Behaviour

2. All participants in Club activities and events are expected to:
 - (a) treat others with courtesy, respect, and fairness at all times;
 - (b) act honestly and with integrity, both on and off the green;
 - (c) conduct themselves in a manner that upholds the reputation of the Club and the sports or activities they are engaged in;
 - (d) comply with Club rules, bylaws, policies, and the laws applicable to the Club; and
 - (e) abide by applicable provisions of this Code of Conduct when participating in tournaments, leagues or other events at other clubs where they are representing or could be viewed as representing GHLBC.
3. Club members are responsible for the conduct, at the Club, of any family, friends or other guests who they invite to the Club as visitors.

Respect & Inclusion

4. The Club is committed to providing an environment free from discrimination, harassment and bullying. Accordingly, members are expected to:
 - (a) respect individual differences, including age, gender, race, culture, religion, ability, and sexual orientation;
 - (b) refrain from any form of harassment, abuse, intimidation, or offensive language or behaviour; and
 - (c) support an inclusive atmosphere where everyone feels welcome and valued.

Safety & Wellbeing

5. Club members and visitors are expected to:
 - (a) take reasonable care for their own safety and the safety of others;
 - (b) follow all health, safety, and emergency procedures;
 - (c) not engage in behaviour that may cause harm, injury, or damage to people or property;
 - (d) use alcohol responsibly and never attend or participate in Club activities while impaired; and
 - (e) not smoke cigarettes or cannabis, vape or use illicit drugs on Club premises.

On-Green Conduct

6. When participating in play, Club members are expected to:
 - (a) play by the rules governing the sports they are playing, and demonstrate good sportsmanship;
 - (b) accept the decisions of umpires and other officials without argument or abuse;
 - (c) win with humility and lose with grace;
 - (d) not engage in behaviour that distracts, disrupts, or unfairly disadvantages other players; and
 - (e) not use cell phones on the greens.

Use of Club Facilities & Property

7. All users of Club facilities are expected to:
 - (a) respect Club property and equipment and use them only for their intended purposes;
 - (b) not remove Club bowls or equipment from Club premises without permission from the Club President or Head Coach;
 - (c) report damage, hazards, or safety concerns to a member of the Club's Executive;
 - (d) leave the facilities clean and tidy after use; and
 - (e) not bring animals, other than registered service dogs, inside the Clubhouse; and
 - (f) if bringing animals onto Club property, keep them outside on a leash, or in a pen.
8. The last Club member leaving Club facilities after use is responsible for ensuring the facilities are locked and secure.
9. Any personal items brought to the Club (including bowls and items stored in lockers) are at the sole risk of the owner as the Club cannot guarantee the safety and security of those items.

Complaints & Breaches

10. Complaints alleging that a Club member breached this Code of Conduct, either experienced or observed, must be reported to a member of the Club's Executive (or to the Club's Safe Sport Officer if one is designated).
11. Complaints against Club members will be handled fairly, confidentially, and in accordance with Club procedures. Disciplinary action may be taken against a Club member where a breach is substantiated, which may include warnings, suspension, or termination of membership.
12. If a Club member observes a visitor engaged in conduct contrary to this Code of Conduct, the member is expected to politely ask the visitor to cease that conduct and refer the visitor to a copy of Code of Conduct as posted at the Club or on the Club's website. If the visitor persists with the conduct, the visitor should be asked to leave the premises.

When a person applies for or renews their Club membership, they will be asked to confirm that they have read, understood, and will abide by, this Code of Conduct.